



Wild things! Terms and Conditions.

Please read these terms & conditions carefully before completing and returning our booking form. Once a completed booking form has been accepted in writing by Wild things! all the persons named on the booking for ("the client(s)") will have entered a binding contract on the basis of these terms & conditions. If you have any questions about them please do not hesitate to contact us.

1. Agreement Agreement on the basis these terms & conditions arise upon the fulfilment of all of the following: receipt by Wild things! of a properly completed booking form accompanied by the payment specified in that booking form; clearance of the payment into Wild Things bank account. Wild things! reserves the right, in its absolute discretion, to refuse to accept a booking. In such circumstances no agreement arises and Wild things! will return any payment accompanying the booking form. The agreement is between Wild Things and the client(s) and is the sole agreement between those parties. No variation of these terms & conditions shall be applicable unless agreed in writing by Wild things! before the relevant course. The person signing the booking form shall be deemed to sign that form for his/herself and as agent for all other persons listed on that form and warrants that he/she is appointed agent for that purpose.

2. Payment The balance of the fee as specified on the booking form must be paid in full by the date specified on the booking form, or if no date is specified, no later than two weeks before the course. If not so paid Wild things! reserves the right to treat the agreement as cancelled by the client(s) pursuant to clause 4 below.

4. Cancellation by client(s)
If the booking is cancelled by the client(s) (for any reason) the following cancellation charges will arise: Cancellation more than 8 weeks before the start of the course 50% of the deposit will be returned. . Cancellation of less than 4 week before the course 0% of the balance will be returned. Wild things! reserves the right to charge the client any unsubsidised costs incurred by the charity for cancellation of less than 14 days before the start of the course and the client(s) acknowledges that it is reasonable for such penalties to arise, given the need for Wild Things to make preparations substantially in advance of the course and the difficulty in replacing a group so close to the start of an event.

5. Variation of course by Wild things!
A Wild things! course is, by its very nature, exposed to natural variables, including the weather. Wild Things reserves the right to vary or modify a course at any time and Wild things! will not be liable for payment of or any compensation as a result of changes to the itinerary. warranty is made to that effect. Wild things! hereby excludes any liability it might have to any third party in its reliance on any skills taught by any client(s) on the basis of having attended any Wild things! course.

6. The conduct of a course

Clients taking part on a Wild things! course are required to comply with reasonable instructions issued by Wild things! instructors. People under the age of 18 yrs old attending the course remain the responsibility of the adults in whose company they arrived with. Wild Things reserves the right to exclude a client or child in his or her care if Wild things! deem this necessary. Without prejudice to the foregoing generality persons who are disorderly or abusive; intoxicated; or refuse to wear the protective clothing provided and are therefore inadequately clothed or equipped for the course will be excluded. In the event of such exclusion the client not be entitled to refund of any monies nor will Wild things! be liable for any losses arising to the client.

7 Liability *Clients taking part in courses do so at their own risk. Wild Things will not be liable for any loss or injury sustained by a client during a course save where such loss or injury arises as a result of negligence on the part of Wild Things. Without prejudice to the foregoing generality Wild Things will not be liable for any loss or injury in respect of which the client is personally insured.*

8. Insurance Wild Things has negotiated special terms of insurance for clients taking part in Wild Things over night courses and the cost of that insurance is included in the price of the course. The client is advised to familiarise his/her self with the extent of the cover and to satisfy his/her self that it is adequate to their needs. A summary of insurance is available by contacting the Wild things! office. The client acknowledges that information given to Wild things! will form part of the application for that client's cover and appreciates the need to give full and frank disclosure in respect of all matters properly the concern of the insurers.

9. Complaints Where a client has a cause for complaint against Wild Things or about a Wild things! course, the complaint must be made to a representative of Wild things! as soon as practicable and in any event before the completion of the relevant course. Where the matter has not been resolved to the complainer's satisfaction the complainer must stipulate his or her grounds for complaint to Wild Things in writing within fourteen days of completion of the course failing which Wild things! will not be liable for any loss arising as a result of the matter of complaint.

10. Subsequent instruction by client(s)
Although all Wild things! courses are taught by highly experienced & capable leaders, it is not intended that any instruction provided to any client(s) while on a course will in any way qualify that/those client(s) to instruct any third party.

11. Insolvency and cancellation by Wild things!
In the unlikely event that Wild things! becomes insolvent all monies will be refunded in full. In the event that Wild things! cancels a course, all monies will be refunded in full. Wild things! requires a minimum number of six clients to run a course.

12. Transport, Accommodation and Meals
A) All Transportation costs must be met by the Parent. The Parent is also responsible for arranging all transportation to and from the Wild things! designated sites.

B) Accommodation will be provided by Wild things! in tents or natural shelters. All safety equipment for any Wild things! activities will be provided if required.

C) All meals will be provided.